From: Dan Lozer
To: Microsoft ATR
Date: 1/16/02 11:22pm
Subject: settlement comments

On this issue I'm a plain John Doe. I know neither software nor the monopoly laws well enough to comment on the technical merits. Nor do I begrudge Bill Gates & Co. their money.

I will only relate what I have observed as an amatuer web user:

- 1. my e-mail accounts via msn are often spammed and other ads for stuff I don't want end up on my computer. (Right now the bottom of the screen tells me that the world's largest casino ad will flash upon my sign out. Don't want, don't need, resent.) My Yahoo account stays clean, and it doesn't leave anything behind after I sign out of it.
- 2. As user of church-donation computers, I am now on my second PC (if that's the word) and my first Mac. All are noncurrent versions. The Mac is superior for my needs, but is threatened by low market share. It is legitimate to say that Windows 95 is what Mac did earlier.

Limited information. I don't begrudge Microsoft the money, but there is a need to boost its competition.

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